



Certified ISO 9001 Internal Auditor Course

Master the Audit of Quality Management Systems (QMS) based on ISO 9001:2015

Why should you attend?

ISO 9001 Internal Auditor training enables you to develop the necessary expertise to perform a Quality Management System (QMS) audit by applying widely recognized audit principles, procedures and techniques. During this training course, you will acquire the knowledge and skills to plan and carry out internal and external audits in compliance with ISO 19011 and ISO/IEC 17021-1 certification process.

Based on practical exercises, you will be able to master audit techniques and become competent to manage an audit program, audit team, communication with customers, and conflict resolution.

After acquiring the necessary expertise to perform this audit, you can proceed for the exam of "Certified ISO 9001 Internal Auditor" credential. By holding an Internal Auditor Certificate, you will demonstrate that you have the capabilities and competencies to audit organizations based on best practices.

Course Agenda

Duration : 3 Days

Day 1: Intro to Quality Management Systems ISO 9001:2015 and Principles

Day 2: Audit management, preparation and conduct of an audit

Day 3: On-site audit activities, Closing the audit and **Certification Exam**

General information

Certification fees are inclusive everything

Training material containing broader information and practical examples will be distributed

In case of exam failure, you can retake the exam within 12 months for free